

Piloting An Exemplar Pathway

Situation

Market leading MedTech client wanted to **pilot an innovative patient pathway**, utilising the community pharmacy setting so that **patients could be diagnosed and treated earlier**.

Heart valve disease (HVD) can be treated effectively with heart valve replacement or repair before a patient's condition deteriorates. However, many patients with HVD are estimated to be undiagnosed or untreated each year in England. Our client wanted to **improve the detection of HVD in England**.



Our Approach

Incorporated contemporary NHS policy to support an exemplar pathway, tapping into NHS aims to utilise **innovative technology and the community pharmacy workforce**.

In partnership with a community pharmacy and GP practice, **developed and evaluated** a community detection of HVD service.

Completed a **robust service evaluation** and **communications and dissemination programme**, which included a roundtable with representation across **key professional pharmacy organisations**.



Outcomes

The **success of the project** demonstrated that community pharmacists can play an important role in the detection of HVD.

Gained national attention from key pharmacy organisations in England as well as **ICBs** who became interested in **implementing the service more broadly**.

Received **international recognition** and became a finalist for the **HSJ Partnership Awards**.



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